

CREDIT CARD AUTHORIZATION FORM AND WEBSITE/HOSTING AGREEMENT



MODERN
WEB • STUDIOS
AND TECH SUPPORT INC.

accounts@sitetechsupport.com

www.sitetechsupport.com

Office: 888-932-9966

Fax: 888-987-7773

Company Name: _____ Contact: _____

Phone Number: _____ Email Address: _____

Type of Card: Visa MasterCard *We no longer accept American Express

Card Number: _____ Name on the card: _____

Expiration Date: _____ CSC Code (on back): _____

Billing Address: _____

City: _____ State: _____ Zip: _____

Card Holder Signature & Agreement to Terms: _____

By signing this agreement you acknowledge that you have read and agree to the terms of this agreement. (2 Pages)
We do not offer refunds for services provided, so please make sure you have read and understand everything before we begin.

Company Name: _____ Domain: _____

Choose one

- One Page Realtor Website - Max 7 section w/set-up (\$250 + \$19.95 per month)
- Basic Realtor Website (\$995 + \$19.95 per month)
- Realtor Website w/ Featured Listings (\$1850 + \$29.95 per month)
- Realtor Website w/ Featured Listings and MLS/IDX (\$3840 + \$109.95 per month)

(Ongoing Support Covers: Access to the Teamero editor, standard level security, weekly back-ups, professional web editor training and support, SEO training, basic marketing training.)

Additional:

- featured Content Slider (+\$35) One Page Site Option
- Pop Up Window (+\$35)
- Pop-Up with Video (+\$50) Client provided
- Search Engine Marketing (If checked, additional documentation will be sent)

Directions:

- Send back this form completed to get this process started.
- Build time est. 2-3 weeks depending on receipt of information.
- Please make sure to review the policies on the following page prior to signing.
- If you don't see something in writing that you were promised, request an edit to this agreement prior to signing.
- You authorize that your Credit Card can be charged with email permissions for additional authorized services.

CREDIT CARD AUTHORIZATION FORM AND WEBSITE/HOSTING AGREEMENT



MODERN
WEB • STUDIOS
AND TECH SUPPORT INC.

accounts@sitetechsupport.com

www.sitetechsupport.com

Office: 888-932-9966

Fax: 888-987-7773

We want to make sure you understand what to expect from us, so please read the information below. Contact us if you have any questions.

Agreement/Terms: All prices are based on an agreed number of web pages and complexity of design (mentioned above in the details of this order). Increasing the number of web pages, making additional changes, adding design elements, adding additional features, or modifying features that are not specified above will increase the final price. Additionally, any changes to the originally planned website, delays in customers content submission, delayed customer approvals, adding additional features, or modifying features that are not specified above will potentially prolonging the completion date. We will be providing you, the customer, with a live demo or screen shot of the theme/template we will be using for your website's framework (i.e., the menu, header, background, color scheme, etc.) prior to any customization to ensure your satisfaction with the overall look and feel of your website. Once the purchase is made, our team of graphic designers and programmers immediately go to work on the initial setup of the Content Management System (CMS), designing various elements that will be implemented into your website, purchasing licensed photographs, and possibly subcontracting portions of the project(s). Therefore, the compensation is non-negotiable and non-refundable after signing this contract regardless of whether you choose for the website to go "live" (public) or remain offline until you are ready to officially launch the website (even if you decide you no longer want the website). You understand that before gaining access to the back-end of your website or the website is launched, you must approve via email that the website is completed and satisfactory.

For our pre-designed websites we provide a demo that shows you exactly how the template/theme of your website will appear and function, so there is no uncertainty to how the finished website will look or function. For our customized templates/themes, you will see the framework of the template/theme in advance and we will customize the colors and textures to your specifications (described above in this contract if you've requested customization of any kind). For our completely custom designed website templates/themes we will build the framework and functionality to your specifications (described above in this agreement).

Notwithstanding any other provision in this agreement, Modern Web Studios and Tech Support Inc. (MWS) and Associates expressly retains full ownership of any programming code and editing platform, including all associated rights of use, especially that which MWS and Associates has developed for its own use. Your purchase from MWS and Associates will provide the website theme including design elements and graphics created for your site (note: not the platform software to edit it), the content provided by either by MWS and Associates or by you the customer as well as photos that have been purchased and registered by and through you the customer. (Note MWS and Associates can purchase pictures/ photos for licensed use on a MWS and Associates websites however if you move your website to another provider the photos may need to be re-licensed/ purchased at full price based on the copyright guidelines.) You have the option of purchasing these photos yourself from a licensing photo exchange and providing them to us, MWS and Associates, for use on your website. Any material provided by you the customer for the website, such as photos, text, artwork, graphics, designs, trademarks, and/or the like, must be owned or licensed by you to use. You will indemnify and hold MWS and Associates harmless from all losses and claims, including attorneys fees and legal expenses, that may result from a third party claim related to the materials you provide. In the event that you the customer would want to move your site to another provider we will provide to you a zipped folder that has all of your pages, content, graphical elements and photos (everything available to the visitor on the front end of your website). Another web development company can take these elements and build it into a new website for you into their software and you would need to check with that company as to an editing platform and customer access.

By signing, you agree that you understand the obligation to pay the entire balance and allow MWS and Associates to complete the website and/or services provided for in this agreement (regardless of customer delays or if you cancel at any point after signing this agreement). If a feature or any form of functionality is not stated in this agreement, it is not implied or included. Please ensure this agreement states any and all features or functionality needed. Remember, simply having a website will not guarantee you business or sales, you need to market your website to bring visitors to it. MWS does not guarantee any search engine ranking unless you are ordering an SEO campaign. Ask your sales representative for more information about our SEO (Search Engine Optimization) services. MWS does not write your content for you unless you are ordering our Content Writing Service. Ask your sales representative for more information about our Content Writing services.

Hosting charges begin the day of initial set-up (not the day the website is publically visible or made "live") because once a website domain is added to our server it will require resource consuming programs as well as storage space. Our CMS System is a proprietary software that can only be utilized on our servers. Should you choose to move to another hosting company, you will lose the ability to edit your website through our CMS system. MWS will not be responsible for migrating the content and features but will provide you with a copy of your website should you choose to move to another server. In the event of non-payment, Hosting services will stop and the above mentioned website will go offline and there will be a reconnection fee of \$25 (as well as any past due balance) prior to service being reactivated. This will also cause potentially long term effects in your search engine ranking. Cancellation of Hosting requires notice of no less than 30 days in writing. MWS will continue to provide you, during the period of this contract and/or Hosting services, with ongoing quality tech support, including training in how to use our CMS, because we take great pride in empowering our customers in taking full control of their website.

SEO - Modern Web Studios and Tech Support Inc. (MWS) and Associates deems no responsibility for how the website is viewed by search engines. The ongoing support and CMS are there to help further the customer website to better meet the guidelines and criteria for search engines. Further because search engine rankings are third party and outside our control we cannot be held liable for where your website is placed on search engines not to mention that their build criteria constantly changes. Unless contracted, websites are launched with no SEO information; however we do supply ongoing support/training for those customers who wish to add the information.

Customer web content must not contain adult subjects, material, pictures or videos. Website must contain content viewable for all ages. By purchasing a website from us, you agree to our terms of service found here: <http://modernwebstudios.com/terms> so please read through our terms of service agreement or contact us directly if you have any questions about your website meeting our requirements.